



CASE STUDY FINANCIAL SERVICES

<p>Branch:</p> <ul style="list-style-type: none"> ▪ Banking 	<p>Company:</p> <p>CREDIT SUISSE AG</p>	<p>Duration:</p> <p>05/2007- 03/2008</p>	<p>Role/Position:</p> <ul style="list-style-type: none"> ▪ Program Manager ▪ \$11,5 million, 17 FTE
<p>Services:</p> <ul style="list-style-type: none"> ▪ IT system consolidation ▪ Optimization sourcing strategy ▪ Process audit/reengineering 	<p>Assignment:</p> <ul style="list-style-type: none"> ▪ Management of IT consolidation program after takeover ▪ Development and transition of offshore/nearshoring resources ▪ Analysis and realignment of the IT supplier portfolio 		
<p>Results:</p> <ul style="list-style-type: none"> ▪ Development and use of an own offshore resource center for in-house projects in Phune (India) ▪ Replacement of outdated IT systems and production startup of new central core applications ▪ Increase in process efficiency; cost saving through new sourcing strategy in the amount of \$2,8 million FY07 			